



Simplifying Workforce Management

## Client Success Story: Sweep Janitorial



*Janitorial Services of Arizona*

Clean Sweep Janitorial is a commercial janitorial company based out of Flagstaff, Arizona. As a business-to-business operation, their mission is to raise the standards of commercial cleaning by maintaining consistent quality service which makes for happy customers, and cultivate these good experiences into long-term relationships. Owner Ronda Stump provides all the payroll management for their 42 employees.

When Ronda purchased Clean Sweep in 2010, the company that provided their employee time tracking system was Time Data Systems. The staff used the system to punch in for their shifts remotely. Ronda could then take this information and easily import it into their payroll system to complete their regular process and provide paychecks efficiently. Ronda said that Clean Sweep has never found or thought of a reason to look for a different service provider than Time Data Systems, emphatically sharing, "In 10 years, I can't think of a time when we've had a negative experience because they are extremely responsive."

Over time, it became increasingly difficult to keep employees honest with their time keeping. Ronda was constantly frustrated and at a loss of how to keep employees from inaccurately reporting their hours worked. The system in which Time Data Systems provided allowed for employees to clock in for work with a phone call. However, some job sites did not have phones that they could call from, or a secure code was required to make outside calls. This created an issue for Ronda because 'clock-in calls' were being made from

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**Ronda Stump**  
Owner

home, yet employees would arrive an hour later to actually start their work. "We kept catching people who were not being honest in tracking their time, and it just seemed impossible to resolve, so I called Time Data Systems and they had the answer."

When Ronda made that call and described the struggle she was having, Time Data Systems offered her an immediate solution - to add their Mobile Application with Geo Fencing. The app allows employees to clock in using their mobile device, and records GPS coordinates in real time. Ronda was pleased to finally have a way to monitor the problematic employees who punched in before they were really at the job site, and to confirm without a doubt that their times were inaccurate. She says resolutely, "It was fantastic that Time Data Systems was able to solve our problem in just a matter of days."

If something comes up and there is a shift in performance, Ronda knows she can always call, and someone will be there to answer. But what she likes most about working with them is their technology, declaring, "All I need is the technology in place to make sense, and Time Data Systems allows me to modify it when we need to make changes. When they've made changes, we have been able to work really well together. They are fantastic people."