



Simplifying Workforce Management

## Client Success Story: Twilight Janitorial



As the owner of Twilight Janitorial Services, Terry O'Neil does many different jobs to keep his company running smoothly. Twilight's customers consist of commercial offices, freight terminals, as well as dental and doctors' offices. While Terry says each account isn't particularly large, there are a lot of them, and doing all the payroll and time tracking for the many employees he has is a big undertaking. Eight years ago, when an employee from a competing company told Terry about Time Data Systems' Time and Attendance system, he asked for their phone number and called them right away.

With Time Data Systems, Terry has been able to keep track of all the different people, the different locations, and account for travel between locations." He was impressed by Time Data Systems right away because they made themselves readily available. He says, "Anytime I've needed anything, I've been helped right

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Terry O'Neil  
Operations Manager

away. I can get Time Data Systems on the phone to talk about anything anytime."

In the first four months of working with Time Data Systems, Terry encountered a problem. His QuickBooks software was not communicating with the Time Data Systems' software. Each thought it was because of the other, so Time Data Systems' Client Services Director personally stepped in to investigate. Once Time Data Systems got involved, the problem was found and eliminated, and everything has been running smoothly for the past eight years.

Today, Terry can manage time and attendance for Twilight Janitorial Services successfully because of the flawless communication he has with Time Data Systems. He can't say enough about it, "If I didn't have the Time Data Systems program, I'd have a really difficult time."